

Embedding culture change

1. Ensure any workshops or training sessions are participative and interactive, using delegates' own examples, and other cases studies
2. Immerse people in the reality they deal with on a regular basis
3. For large culture change projects, a steering group is useful to oversee quality assurance, metrics and sustainability
4. Train-your own trainers will ensure help sustainability
5. Culture coaches to support leaders helps the embedding of behaviours

